# Skills

* Proficient in Microsoft Applications including but not limited Word and Outlook.
* Skilled in basics of MicroStation
* Adaptable to pressure, change of pace, surroundings, etc.
* Responsible, well-organized, and diligent.
* Able to grasp new concepts and strategies quickly.
* Efficient multi-tasker in a high-paced environment.
* Managed and documented financial gains and records per shift.
* Profound communication and customer service skills.

# Experience

## McDonalds, Crew Member/Crew Trainer

April 2017 - October 2018

* Prepared and cooked items for each course on the menu.
* Worked nights to prepare kitchen for the next day's business.
* Maximized profitability by maintaining low food and labor costs in a fast-paced environment.
* Cleaned and prepared for shift change in kitchen nightly.
* Competent in all kitchen operations.
* Investigated and resolved food quality and service complaints.
* Trained and supervised new employees.

## McDonalds, Floor Supervisor

October 2018 - August 2020

* Managed staff of up to 8 employees during shift.
* Performed nightly sanitation inspection at shift change.
* Continued to maximize profitability by maintaining low food and labor costs.
* Acquired a strong knowledge of basic kitchen and restaurant management, such as supervision, discipline, scheduling, training, and accounting.
* Investigated and resolved food quality and service complaints.
* Trained and supervised restaurant employees, delegated tasks, created daily and weekly menus.
* Ordered food and supplies, maintained inventory controls, and supervised kitchen operations.

## Domino's, Assistant Manager

August 2020 – April 2021

* Help with stretching the pizza dough and folding boxes to hold the food.
* Assist and manage other stores in addition to my main store.
* Opening and closing manager for multiple stores.
* Calculate and handle the funds.
* Restock and take account of inventory.
* Delegate tasks to crew members.

## Amazon Sortation Associate

May 2021 – September 2021

* Sort packages and place them in designated area
* Keep up with fast moving workloads
* Ensure quality of items being transported

## Mcdonalds Department Manager

September 2021 – April 2022

* Manage crew exceeding 15 or more
* Preforming open and closings of the store
* Manage all money over an 8-to-12-hour period
* Maintain the upkeep over the customer satisfaction department
* Service all big machinery
* Manage crew scheduling

## Dominos Assistant Manager

April 2022 – September 2022

* Help with stretching the pizza dough and folding boxes to hold the food.
* Assist and manage other stores in addition to my main store.
* Opening and closing manager for multiple stores.
* Calculate and handle the funds.
* Restock and take account of inventory.
* Delegate tasks to crew members.

## Xfinity Travel Technician (Contractor)

September 2022 – Current

* Drive 40+ miles a day going from home to home
* Keep good performance numbers
* Install appropriate equipment wherever customer requests
* Run wiring either inside home or from the top of electric poles in a timely manner
* Preform problem solving to detect and correct any issues found
* Manage over several technicians at a time

# Education

## Bel Air Highschool, Bel Air, MD

January 2019

* General Studies

## Harford Community College, Bel Air, MD

June 2019

* Completed GED Program.
* Received Highschool Diploma.

# References

* Available Upon Request